"Procedure for Filing compliant with us – Easy & quick"

Customers having any query/feedback/clarification may write

to trading@cdintegrated.co.in or Contact us on 079-35026102,

provide your details registered with us like email id, mobile no, client code, Subject, and your query Your query will be addressed within the next 24 to 48 hours.

In case of grievances for trading, commodities and demat account, write to compliance@cdintegrated.co.in.

In case the client is not satisfied with the resolution, you may also lodge your grievances with SEBI at

https://scores.sebi.gov.in/

Procedure for Filing complaint on SCORES – Easy & quick

- a. Register on SCORES portal
- b. Mandatory details for filing complaints on SCORES Name, PAN, Address, Mobile Number, E-mail ID
- c. Benefits: I. Effective Communication II. Speedy redressal of the grievances

## Online Dispute Resolution (ODR)

If the Investor is not satisfied with the resolution Provided by DP or other Market Participants ,then the Investor has the option to file the complaint/ grievance on SMARTODR platform for its resolution through by online conciliation or arbitration.

https://smartodr.in/login